

DHRM ANNOUNCES THE LIFESTYLE BENEFIT PROGRAM!

Are you interested in saving money on dining, travel, recreation, and many other things you purchase? DHRM is pleased to bring to State employees a new discount benefit program called "Lifestyle Benefits". This program is free to State employees and their families. You will soon be receiving your Lifestyle Benefits card and instructional brochure from your HR Department or Representative.

To access this program, you must log into the employee Innerweb at innerweb.utah.gov. Once you are logged into the Innerweb, click on the Lifestyle Benefits graphic under the State Message Board, which brings you to a page that welcomes you by name and says "Welcome to the State of Utah Employee Savings Web Site".

The discounts available to you are easily accessible. You just print out the coupon and present it, along with your Lifestyle Benefits card, at the point of purchase. So keep your eyes open for your "Lifestyle Benefits" card, coming soon. And have fun saving money on*

Dining	Auto Care	Home & Garden	Health & Fitness	Ski & Snowboard
Travel	Hotel Golf	Cruises	Car Rental	And much, much more!

As with any new program, there are some initial challenges that we are still resolving. If you experience any problems accessing this benefit, it may fit into one of the following:

Problem: You can't sign onto the Innerweb.

Solution: You have never before signed onto the Innerweb and/or are having difficulties logging in, contact ITS Customer Support at 538-3440 (SLC area) or 1-800-678-3440 (outside SLC area).

Problem: You are experiencing problems that seem to be connected with the Internet.

Solution: This program works with Internet Explorer Versions 5.5 or above and with Netscape Version 6.1 or above. If you have lower versions, you will need to download a higher version off the Internet. It is free to do this. Have your LAN personnel help you if necessary.

Problem: After clicking onto the Lifestyles graphic under the State Message Board, it brings you to a page other than the welcome page.

Solution: If you are unable to get to the screen that says, "Welcome to the State of Utah Employees Savings Web Site," call ITS Customer Support at 538-3440 (SLC area) or 1-800-678-3440 (outside SLC area).

Problem: You are unable to print off coupons or have any other difficulty with the program.
Solution: If you have any problem once you have entered the Welcome page, please call Access Development Customer Service at 1-877-481-0366.

If you are unable to resolve your problems after calling either ITS Customer Support or Access Development Customer Service, please contact Larene at 801-538-3361. DHRM is excited to offer this program to you and believe you will enjoy using it. Please have patience with any of the initial challenges you may be experiences as a result of rolling out a new program.